

City of West Covina

FY 2020-2021

# BUDGET SURVEY

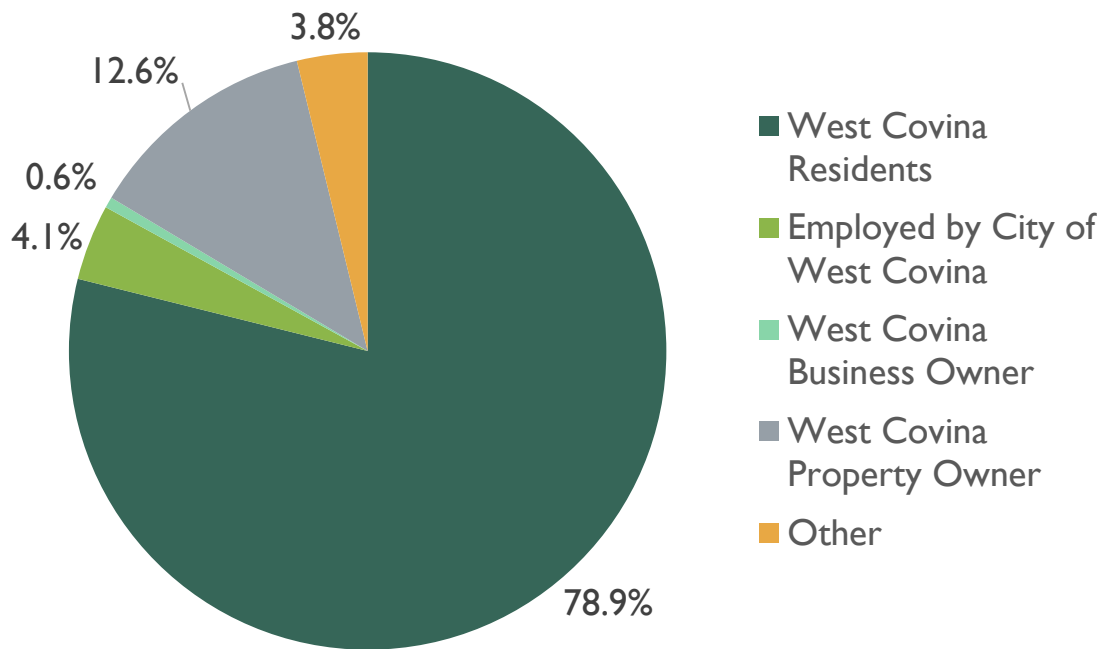
EXECUTIVE SUMMARY

*Results are as of June 22, 2020*

*A total of 345 people participated in the budget survey. Please note that the questions were not required to be answered, therefore the results per question may not reflect the total number of responses.*



Which of the following applies to you? You may select more than one response.

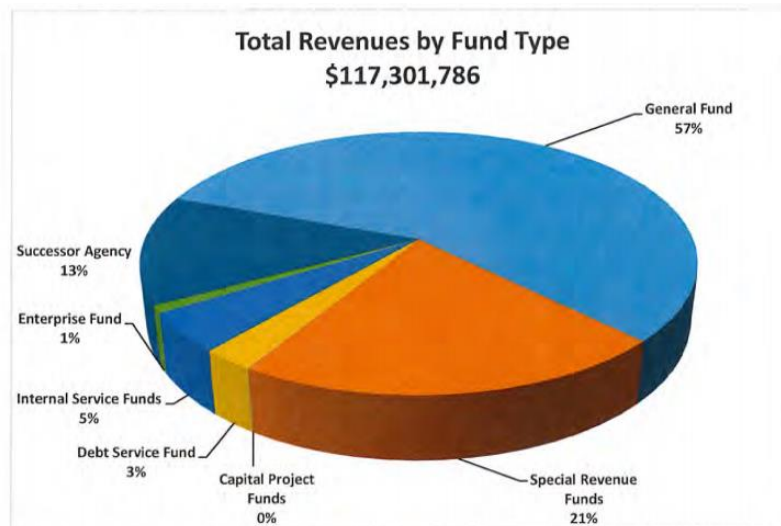


Please rate, on a scale of 1 (low) to 5 (high), your priority level for the following City Services:

	1	2	3	4	5
Community Programming (Recreational Programs, Senior Programs, Classes, City Events)	10.4%	10.7%	21.4%	24.3%	33.0%
Economic Development (Business Assistance, Code Enforcement, City Planning)	7.0%	14.8%	26.4%	28.1%	23.8%
Fire Services (Rescue and Emergency Medical Services, Fire Prevention, Arson Investigation)	5.2%	12.2%	24.1%	25.8%	32.8%
Fiscal Sustainability (Stable Reserve Fund)	5.8%	15.1%	28.7%	26.1%	24.3%
Housing (Affordable Housing, Homeless Services)	15.4%	12.8%	16.8%	17.4%	37.7%
Improved Infrastructure (Street Improvements, Sidewalk Repair, Traffic Signals)	4.6%	13.0%	26.7%	28.1%	27.5%
Police Services (Crime Prevention, Investigation, Patrol Services, Traffic Enforcement)	35.9%	19.4%	16.8%	8.1%	19.7%

Like many other Cities, West Covina’s revenues come from property taxes, sales taxes, transient occupancy tax, franchise tax, business license tax, documentary transfer tax, among others. In addition, the City receives revenues from fees from building permit fees, city class fees, to animal licensees. These make up the City’s General Fund, which is the largest portion of revenues to the City. Additional revenues include other special funds (including successor agency monies) that are restricted for specific uses.

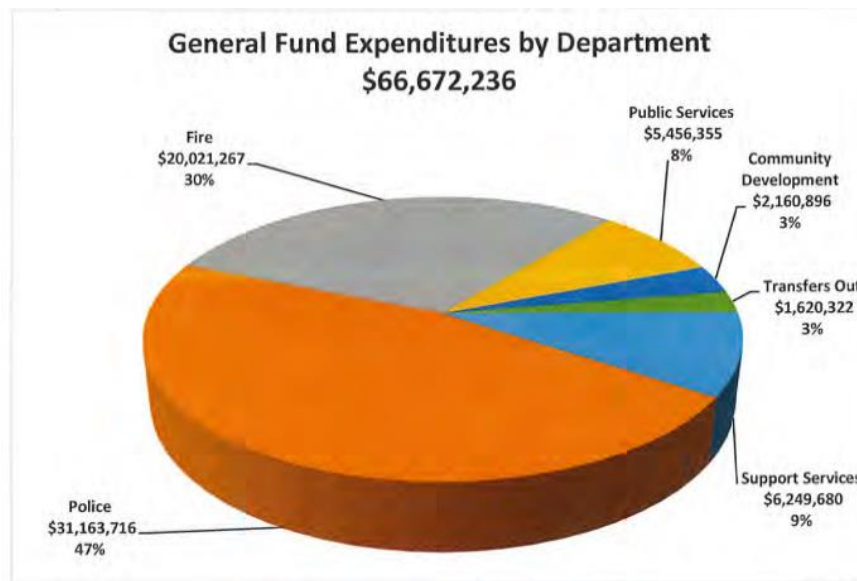
As the General Fund is the only revenues source the City can change what would you consider increasing in order to alleviate the City’s budget constraints? Please note that changes to tax rates usually require a vote by the people (property & sales tax) and fees for services are usually restricted to cover material and staff time.



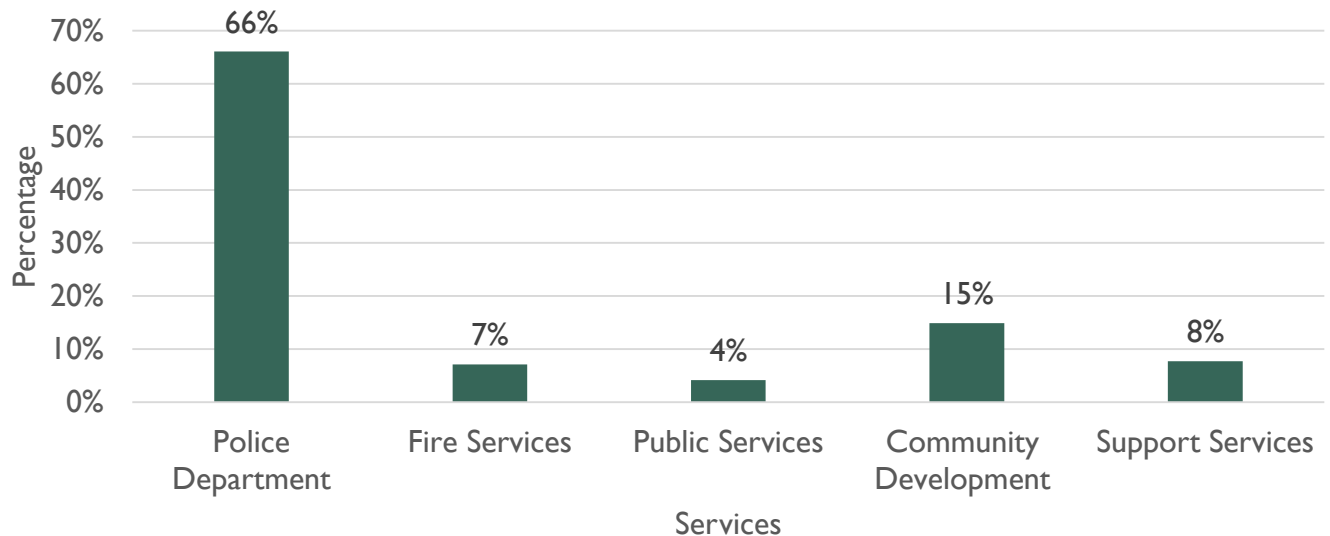
## RESULTS

	Increase Tax/ Fee	Keep Tax/Fee the Same
Property Tax (41% of City’s General Fund)	11.7%	88.3%
Sales Tax (24%)	22.8%	76.3%
Other Taxes (13%) (Transient Occupancy Tax, Franchise Tax, Business License Tax, Documentary Transfer Tax, Contractor’s License Tax)	43.4%	54.5%
Building & Engineering Permit Fees (2%)	47.9%	52.1%
Animal Control & Licensing (1%)	33.2%	65.3%
Fines & Forfeitures (1%)	41.3%	57.5%

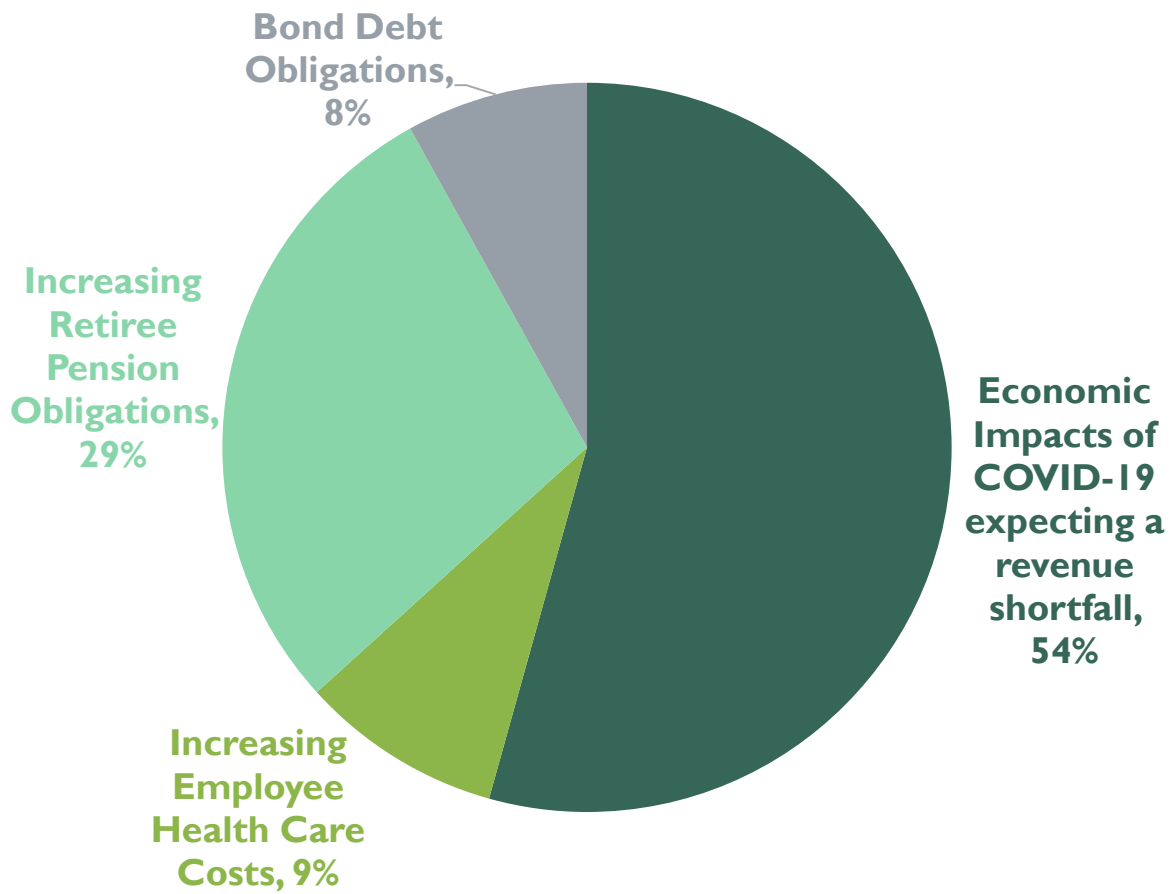
As the role of a local government is to provide services (public safety, economic & community development, recreation, elections, affordable housing, and many others) and infrastructure (roads, sewer, tree trimming) for its residents, the biggest General Fund expense is salaries and benefits. The City’s General Fund expenditures of which 53% is for salaries and benefits, 33% maintenance & operations, and 14% debt service. Where would you reduce or eliminate to help to alleviate the City’s budget constraints?



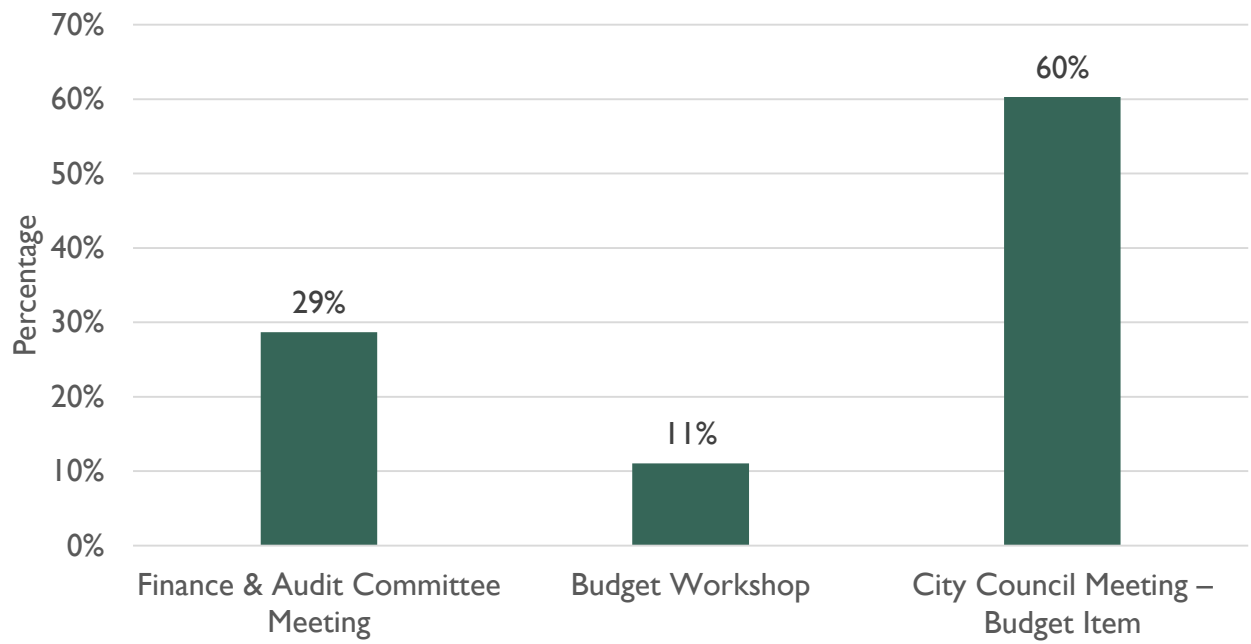
**RESULTS**



What do you think are the biggest challenges facing the City's budget? (please select one)



In the past year, have you attended any of the following meetings pertaining to the budget?



Do you plan to attend any of the following meetings pertaining to the budget?

