

# County of Los Angeles Animal Care & Control

## County to City Newsletter

A Publication for City Officials

Fiscal Year 2022-23 | Quarter 2



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[animalcare.lacounty.gov](http://animalcare.lacounty.gov)



## WANT TO ADD A STAFF MEMBER TO OUR MAILING LIST?

Does your city's communication team need to be added to these mailings? Please let us know!

**South County:** [aperez2@animalcare.lacounty.gov](mailto:aperez2@animalcare.lacounty.gov)

**North County:** [bkim@animalcare.lacounty.gov](mailto:bkim@animalcare.lacounty.gov)

## UC DAVIS LAUNCHES \$50,000,000 PROGRAM FOR SHELTER ANIMALS

In 2021, Governor Gavin Newsom designated \$45M million in one-time support for a statewide Animal Shelter Assistance Program—a significant increase from the \$5M designation the year prior. The UC Davis Koret Shelter Medicine Program has been tasked with distributing funds and working with shelters to support their work.

The initiative, called California for All Animals, has awarded \$7.5M to California shelters already, with two grants being recently awarded to the Los Angeles County Animal Care Foundation, DACC's nonprofit partner. This has included a \$136,000 grant award to help sustain the Care Voucher program, a highly sought out program that offers up to \$500 in veterinary assistance for residents of unincorporated Los Angeles County and full-service contract cities. The second award was for \$20,000 and will allow DACC's Behavior and Enrichment Team to engage in professional dog behavior training. By further developing our team's skills, we hope to increase our ability to assess and modify dog behavior, thus allowing us to place more dogs into loving homes.



# DACC BY THE NUMBERS FISCAL YEAR 2021-22

## Pets Are Family (PAF) Statistics

Pets Are Family (PAF) is a multi-initiative program, funded almost entirely through grants and donations, aimed at providing critical resources to pet owners in our communities. Below are some year-end stats related to a few of these programs:

### Care Voucher

**1,097** vouchers distributed to pet owners in need for a total value of **\$366,363**

### Pet Food Pantry

**120** pallets of free food and supplies distributed to the public for a total value of **\$192,000**

### Vet@ThePark

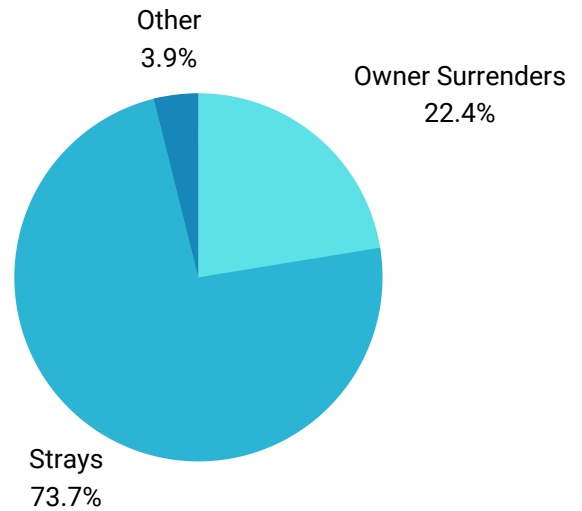
**7** Vet@ThePark wellness clinic events hosted

## Return-to-Owner (RTO) Assistance

**1,361** pet owners received RTO assistance for a total value of **\$98,948**

## Animal Care Center Statistics

**26,986** live animal intakes



**15,264** animals adopted

**3,272** pets returned to their owners



# ADMINISTRATIVE DEPUTY DIRECTOR APPOINTED

DACC recently announced the appointment of Whitney Duong as its new Administrative Deputy Director. Whitney has worked with DACC for over 13 years and most recently served as DACC's Contracts and Grants Division (CGD) manager. Over those many years, Whitney has had exposure and gained experience with nearly all of DACC's administrative and operational fields, allowing her to understand the big picture and make effective and well-informed decisions. Once a team of one, Whitney helped build the Contracts and Grants Division into what it is today and will now use her expertise to positively impact other areas of DACC.



**Whitney Duong**  
Administrative Deputy Director

# NEW LANCASTER ANIMAL CARE CENTER MANAGER

Daniel Dibene, who took over as acting manager of the Lancaster Animal Care Center on July 1, 2022, was officially appointed as manager effective September 15, 2022. Daniel began his career with the County in 2006 as an Animal Shelter Aide and worked his way through the ranks of Animal Control Officer I-IV. Read more about Daniel and our leadership team [HERE!](#)



**Daniel Dibene**  
Lancaster ACC Manager

# NEW ONLINE SERVICE REQUEST FORM

DACC will be offering an entirely new and revamped online form for online service requests. The new form will help streamline the process for customers, making it easier for them to submit a service request for animal control services. Some examples of a service request may include reporting a stray dog, animal cruelty or neglect, or a need for dead animal pickup.

DACC is currently in the process of testing the new workflow internally to ensure the form meets each of our customers' specific needs. We will make sure to update our city partners on any news or iterations. Stay tuned!



## UPDATES TO TITLE 10

The County of Los Angeles Board of Supervisors approved changes to Title 10—Animals that went into effect on June 16, 2022. While most changes were minor, there were considerable improvements made to more effectively serve the animals and residents of Los Angeles County. Some of the more substantive changes include:

- The express authority for the Director to waive or reduce any fee that is not otherwise required by law.
- A custodian of a cat that has no owner may obtain spay/neuter surgery through our spay/neuter clinics.
- No longer requiring that dogs that were 'bred' as potential fighting dogs but never trained as such automatically be deemed vicious.



## DACC EMERGENCY RESPONSE

Back in August, two large fires broke out in the Santa Clarita area—the Quail and Route fires. The Quail Fire, which started on August 17, initiated directly behind our Castaic Animal Care Center. DACC staff sheltered in place and, fortunately, firefighters were able to put the fire out the next day. On August 31, 2022, evacuation orders were issued in response to the Route Fire. DACC, which was activated for two days, partnered with the American Red Cross to make the Castaic Animal Care Center available as a sheltering site.

DACC currently partners with Pierce College to provide emergency sheltering to animals displaced during emergency events. DACC is also working on agreements with various other agencies to expand sheltering sites in North and South Los Angeles County. Please contact our team ([BKim@animalcare.lacounty.gov](mailto:BKim@animalcare.lacounty.gov)) if your city is interested in partnering with us to provide emergency animal sheltering events. For more information on DACC emergency response or to find resources on emergency preparedness, please click [HERE](#).

## NEWSLETTER SURVEY

We want to know your opinion! Help us make our newsletters better by taking our quick survey.

### Survey Link:

<https://forms.office.com/g/k8sFapQh51>

or Click [HERE!](#)

Having trouble accessing the survey? Please contact Bradley Kim at [BKim@animalcare.lacounty.gov](mailto:BKim@animalcare.lacounty.gov).

Thank you so much for your time!

## HAVE QUESTIONS?

Please contact the Contracts and Grants Division (CGD) staff below:

### South County/Contracts:

Alyssa Perez  
[aperez2@animalcare.lacounty.gov](mailto:aperez2@animalcare.lacounty.gov)

### Invoice/Billing Questions:

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### North County/Grants/General:

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## contact us

### Contracts and Grants Division:

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#### **Bradley Kim**

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#### **Wyman Sheen**

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### Animal Care and Control Managers:

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#### **Daniel Dibene**

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### Non-Public Communication Center - South

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Carson/Gardena: (310) 523-9572  
Downey: (562) 940-6890

### Non-Public Communication Center - North

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Castaic: (661) 257-3289  
Lancaster/Palmdale: (661) 940-4195